

GENERAL TENANCY TERMS AND CONDITIONS

1) PITCH OR RENTAL RESERVATION.

The booking of a pitch or rental accommodation can't be confirmed without:

- The duly completed booking form.
- A 30% deposit of the total booking amount, to be paid within 7 days.

The campsite owner has the right to refuse a booking if the credit card number isn't valid.

The guest will receive a booking confirmation once his booking has been validated by the campsite owner (by mail or letter). The booking amount will be calculated in order to the booking dates mentioned on the booking form and is given in Euros, including VAT. The client's attention is drawn to the fact that the tourist tax and the environmental participation are not included in the price.

For pitch, the balance is payable upon arrival and no deduction will be granted for early departure or late arrivals.

For rental accommodation, the balance is due 30 days prior to the arrival date. Once passed that deadline, if we have not received the payment of the balance, we consider the booking canceled and the cancellation policy will apply. For bookings made less than 30 days prior to arrival date, the whole amount will be charged to the client. No refund will be granted for early departure or late arrivals. In addition a tourist tax and an environmental participation will be payable upon your arrival. It is strictly forbidden to rent the pitch or accommodation to third persons.

2) BOOKING FEES.

For rental accommodations, booking fees will be payable for any booking from July 6th to August 24th 2019 and from October 18th to 27th 2019.

3) CANCELLATION.

Cancellation must be sent only by written message (registered letter with acknowledgment of receipt), 30 days before arrival date, guest won't be charged for the balance, but need to pay 15 euros cancellation fees. After this date, the customer will be charged for the balance.

4) DELAYED ARRIVAL.

Without receiving a written message justifying customer's delayed arrival, the campsite owner has the right to rent the pitch or rental accommodation to other customers, 24 hours after the mentioned arrival date in the booking form (arrival before 8 pm). The client will be charged for the total amount of his booking.

5) ARRIVAL.

At his arrival, the customer will be asked:

- An ID, passport or campsite card.
- For any rental accommodation, client will be asked to pay a 60 euros deposit for cleaning and a 290 euros deposit for missing or damaged furniture.
- For all refrigerators for hire, client will be asked to pay a 50 euros deposit for cleaning and damaged furniture.

These deposits will be refunded to the client after inspection, on departure day. The customer will be charged for possible cleaning and missing or damaged furniture.

6) ARRIVAL AND DEPARTURE.

From July 6th to August 24th 2019, rental accommodations run from Saturday to Saturday or from Sunday to Sunday (arrival between 3 and 8 pm and departure before 10 am). During low season, arrival and departure hours are the same, but accommodations are rented per night (minimum 2 nights). Pitches are rented per night, and run from noon to noon.

7) CAMPSITE RULES.

If any guest causes a disturbance or damages any installation, the campsite owners can immediately terminate the tenancy agreement unilaterally, without any reimbursement whatsoever without prejudice to any other claims for damages and claims by third parties. Any client of the campsite has the possibility to use the services of a mediator of tourism.

8) PETS.

Pets are welcome (French categories 1 and 2 dogs excepted), but must be kept on a lead at all times and have a valid vaccination certificate. They can't be left alone and their owners need to clean up their droppings. Guests can take one pet per rental accommodation and need to bring a basket.

9) CANCELLATION AND INTERRUPTION INSURANCE.

The campsite offers you optional Cancellation and Interruption insurance in your reservation contract. Our partner Gritchen Affinity will refund all or part of the stay only to customers that have purchased Campez Couvert insurance. In case of cancellation, please notify the campsite of your cancellation as soon as an event occurs that prevents your departure, by mail only (registered letter with acknowledgment of receipt). If the claim is covered in the general conditions (available at www.campez-couvert.com or from the campsite), please notify the insurer within 48 hours and provide all the necessary information and supporting documents.

This insurance is optional but highly recommended.

10) INSURANCE.

The campsite's liability is limited to its legal obligations and is not responsible for: damage, theft, weathering, natural disasters, accidents involving the liability of the customer. Customers need to have subscribed to a liability insurance.

Guests accept pitches in their original state (trees, plantings, vegetation...)

ACCEPTED MEANS OF PAYMENTS AT ARRIVAL: Cash, cheques (ID necessary), Chèques vacances (ANCV), credit cards (CB, Visa, Eurocard-Mastercard).

Amount < ou = 14 euros: payment cash, cheques, chèques vacances.

Amount > 14 euros: payment cash, chèques vacances, credit cards.

Explicitly subject to modifications and print errors regarding data, prices and arrangements.